



Wednesday, April 18, 2018

“HELPING RESISTANT CLIENTS”

Speaker: Trish Abbey, LCSW

Gain an understanding of what resistance is—what it represents psychologically—and learn techniques and approaches to managing resistance effectively, leading to more successful client interactions and outcomes.

Program Sponsors:



assisted living
& memory care



A CEU Program at Bickford of Gurnee

**301 S Hunt Club Rd.
Gurnee, IL 60031**

**5:30pm – 6:00pm
Registration/Dinner**

**6:00pm – 7:00pm
CEU Program**

**Advance registration
is required. Please
RSVP to Elderwerks:**

Events@Elderwerks.com

or call 847-462-0885

***This program awards 1.0
clock hour of continuing
education to Social Workers,
Professional Counselors,
Nurses, and Nursing Home
Administrators. A \$5.00 fee is
payable to Elderwerks Educa-
tional Services, a 501C3 not-
for-profit corporation.
Payments are non-refundable.
All proceeds are tax-
deductible in accordance with
Illinois law.***